MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 29/10/2026

Meeting number	**MCAG 030**	Venue	**Virtual – MS Teams**
Date and time	**27 October 2026 1400-1600**	Classification	**Public**

Actions:

Area	Action Ref	Action	Owner	Due Date	Update
Previous meeting	**MCAG28.1-01**	Elexon to provide an update on next steps/plan for producing the Settlement Calendar incorporating the reduction in RF to seven months.	Elexon Representative	22/09/26	**RECOMMENDED CLOSED:** An updated draft Partial Settlement Calendar has been produced and reviewed by the Programme. STEG will review the calendar, with the activity now tracked under action **STEG13-03**.

Decisions:

Area	Decision Ref	Description	Rationale
Headline Report and Actions	**MCAG-DEC89**	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 22 September 2026.	The Programme invited objections to the approval of the document, to which none were received.

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Key Discussion Items:

Headline Report and Actions	**DECISION:** The Chair, acting with delegated authority of the MHHS SRO, approved the headline report of the MCAG meeting on 22 September 2026 **(MCAG-DEC89 – recording timestamp 01:15)**.
Settlement Timetable Work Update	The Programme provided an update on Settlement Timetable and STEG activity. They noted that work is continuing to define the SF Decision Criteria and the supporting settlement monitoring data required to assess performance under the reduced MHHS settlement timetable. Potential switching-related criteria have been ruled out, and Elexon Performance Assurance analysis on settlement performance since M10 will inform further development of the criteria. The Programme confirmed that Decision Point 1 has been completed, Decision Point 2 remains on track against the agreed criteria and Decision Point 3 is currently Amber whilst the SF Decision Criteria are developed. This position will continue to be reported to MCAG going forward. The Programme noted that the proposed Partial Settlement Calendar is being progressed following approval of Decision Point 1 and a draft will be shared with STEG members for review ahead of the 11 November STEG. The Programme will also return to STEG with further consideration of the M16 risk mitigation approach. The Programme confirmed that the Supplier Charges Issue, CVA Issue 122 and NESO Manifest Error Modification P520 are being progressed through the appropriate BSC governance routes.
Migration Execution	The Programme provided an update on Migration Execution. They confirmed that, as of 23 October 2026, over 25 million MPANs had completed Migration and approximately 25.5 million MPANs have had migration initiated. There are also now over 56 active Suppliers. Sprint 5 volumes are currently below plan, as some Suppliers nearing the end of Migration have not unblocked MPANs at the expected rate. MCC is working with the affected Suppliers to replan these volumes. Migration remains broadly aligned with the M11 baseline, although the lower committed Sprint 5 volumes are expected to increase the variance during October before higher volumes are delivered in November. The Programme noted that most Suppliers remain within the Migration Framework tolerances, with recovery plans agreed or being developed where localised issues have affected performance. The Programme reported five Suppliers with an informal Conditionally Complete status. Exception rates have occasionally exceeded 1%, but each spike has been linked to a specific Supplier issue rather than central systems. A recent spike was linked to a Supplier issue associated with the transition from British Summer Time to Greenwich Mean Time on 25 October 2026. No LDSO, DCC or DIP threshold breaches were reported. • The Large Supplier Representative asked for an update on Complex Sites and whether affected Suppliers understood the required actions. The Programme confirmed that Data Aggregators had provided updated Complex Site mappings, which had been shared with Suppliers and refreshed following the October Contract Run. Suppliers sharing a Complex Site should agree an effective date before Migration, with MCC available to support engagement where required. The Programme also noted that a number of Complex Site MPANs had already been migrated inadvertently and that next steps were being considered with Elexon Performance Assurance.

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Participant-Driven Migration Dependencies	The Programme provided an update on participant-driven Migration dependencies. They confirmed that qualification-related dependencies will be marked complete following PSG approval of M14 on 27 October 2026. The remaining dependencies continue to be reported as Green. The Programme noted that LDSO performance remains positive overall. A localised issue associated with the clock change had arisen during the week of the meeting, with the relevant LDSO working with its service provider and communications issued to Suppliers. Isolated LDSO issues are generally resolved within the day. CP1632 and CP1628 continue to be tracked, with November 2026 implementation expected to provide sufficient time for impacted MPANs to migrate ahead of M15.
Sprint 5 Planning Update	The Programme provided an update on Sprint 5 planning, which concluded at the end of September. Approximately four million MPANs are planned to have Migration initiated during the Sprint, comprising around 1.3 million in October and 2.7 million in November. Suppliers may also use unused capacity, meaning November volumes could exceed the committed plan. The Programme noted a slight shift in planned volumes towards later Migration weeks. MCC is engaging with relevant Suppliers to determine whether volumes can be brought forward, alongside consideration of proposed changes to the Migration Framework for the later Migration Sprints. The Programme confirmed that Sprint 3 represented the peak Migration volume, and as such volumes are not expected to return to that level.
Migration Exclusions List	The Programme provided an update on the Migration Exclusion and Remediation list. They noted that CP1634 remains scheduled for implementation on 05 November 2026, while CP1628 and its supporting ISD Release are scheduled for 09 November 2026. SVG has approved the supporting ISD Release for CP1628. Following successful implementation of CP1634 and CP1628, the Programme intends to close the active Exclusion List, while retaining the ability to reopen it if a new issue meets the relevant criteria. The Traditional CT Meter issues will transfer to the Remediation List once a viable route to Migration becomes available. As of 19 October 2026, all 12 issue categories were below their March baseline volumes. Total Exclusion and Remediation volumes had reduced by 80%, from 257,887 to approximately 50,700 MPANs. The rate of reduction has slowed as volumes have fallen, but Supplier plans do not currently indicate a material risk to M15.
External Change Log	The Programme provided an update on external changes supporting delivery of M15. They noted that CP1645 and DCR0026 have been added to Programme tracking to amend IF-036 routing so that the Market-wide Data Service receives notifications when a Metering Service is appointed. This is intended to reduce the risk of migrated MSIDs being excluded from Settlement where no Data Service has been appointed. The Programme confirmed that the tracked changes are expected to be implemented in November 2026. While not dependencies on M15, they are considered supportive of achieving the required Migration outcomes. No questions or comments were raised.
MWG Update	The Programme provided an update from MWG 56 held on 08 October 2026. Discussions covered Migration Execution, Sprint 5 planning, the M15 Acceptance Criteria, proposed Migration Framework changes, Complex Sites, Migration Exclusions and external change.

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	The Programme noted that one MWG action remains open, which is progressing through the MHHS Expert Group. *Post meeting note: There are currently three open actions within MWG, one owned by Elexon Market Design and Performance Assurance and two owned by the Programme.* **Changes to the Migration Framework** The Programme outlined plans for a future Change Request, CR068, to update the Migration Framework and associated documents, subject to approval of CR067. The proposed changes will address the Customer Acquisition Ban process, SRO Exemption arrangements, planning and controls for Migration Sprints 7 and 8, and consequential changes arising from the proposed M15a and M15b milestones. Further detail will be presented to the November MWG before CR068 is raised for Impact Assessment. The Programme is targeting approval through an extraordinary PSG before the end of 2026. • The Ofgem Representative asked whether CR068 would require Ofgem approval following PSG consideration. The Programme confirmed that CR068 is currently expected to be an SRO decision because it will not amend any Tier 1 milestones but will align the Migration Framework with the Tier 1 changes proposed through CR067.
Pathway to M15 and Conditionally Complete Status	The Programme provided an update on the proposed Conditionally Complete status for Suppliers that believe they have completed their required Migration activity ahead of M15. The optional process allows Suppliers and MCC to complete a dry run of the Supplier Migration Complete assessment before the formal determination at M15. To receive the informal status, a Supplier must submit a declaration confirming that its Migration Plan activity is complete and that all MPANs are in an acceptable state under the M15 Acceptance Criteria. The Supplier must continue to use the Change of Supplier Forward Migration process for Legacy MPANs gained before M15 and actively monitor its portfolio for any MPANs falling into an unacceptable state. MCC will validate and monitor the status until M15, when the formal Supplier Migration Complete assessment will take place. Suppliers receiving the status will be removed from routine planning activity and certain MCC engagement while continuing to use the Change of Supplier Forward Migration process where required. Five Suppliers currently meet the Conditionally Complete criteria. • The DNO Representative asked whether the process placed any new expectations on LDSOs. The Programme confirmed that no routine LDSO action is expected, although an LDSO may be asked to investigate by exception where a Supplier believes an MPAN has migrated, but a message may have been lost. The Programme noted that any such exceptions should be identified sufficiently early to be managed through BAU processes.
CR067 Update	The Programme provided an update on CR067, which proposes splitting the current M15 milestone into two separate Tier 1 milestones. M15a would represent the Programme and Supplier Compliance Deadline, while M15b would represent Full Transition Complete, when all Suppliers have migrated and all energy is settling through the new MHHS arrangements. Both milestones would retain the existing baselined date of 07 May 2027.

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	The Programme confirmed that Change Board validated CR067 on 23 September 2026. Following completion of the Impact Assessment, Change Board recommended on 19 October 2026 that PSG approve the Change Request on 04 November 2026, after which Ofgem approval will be sought. Ofgem approval is expected by the end of 2026. No questions or comments were raised.
Programme Milestones Related to MCAG	The Programme confirmed that Tier 1 milestone T1-MI-5000, M14, was approved by extraordinary PSG on 27 October 2026. The Chair highlighted the achievement of M14 and thanked Programme and industry participants for their contribution to reaching the milestone.
Top Programme Risks Related to MCAG	The section was taken as read, and no comments or questions were raised by MCAG members.
Programme Updates	The section was taken as read, and no comments or questions were raised by MCAG members.
Summary and Next Steps	The Chair and Secretariat summarised the decisions and actions from the meeting. The Chair reflected on the progress made over the first year of Migration, including more than 25 million completed migrations, over 50 active Suppliers, five Suppliers assessed as Conditionally Complete and continued progress towards M15. The Chair thanked participants and their constituencies for their collaboration, commitment and transparency.

Date of next MCAG: 24 November 2026

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Attendees

Chair		**Stuart Scott**	Industry SME
Adrian Ackroyd (alternate for Justin Andrews)	Chair	**Rebecca Searle**	PMO Analyst
Industry Representatives		**Other Members/Attendees**	
Andrew Green (alternate for Gareth Evans)	I&C Representative	**Andy MacFaul**	Ofgem
Graham Wood	Large Supplier Representative	**Liam Evans**	IPA
David Yeoman	DNO Representative		
Jonny Moore	RECCo Representative	**Apologies**	
Morven Hunter	iDNO Representative	Ian Giles	Elexon Representative
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)	Lijo Louis	Medium Supplier Representative
Andrew Dudkowsky	NESO Representative	Philip Roberts	DCC Representative
Simon Harrison	Supplier Agent Representative (Independent Supplier Agent)	Ryan Todd	DCC Representative
		James Stokes	DIP Manager
MHHS IM Members		Supplier Agent Representative	Vacant
Nicola Farley	MCC Lead	Small Supplier Representative	Vacant
Joe Grisley	MCC Lead Delivery Project Manager		
Alf Chivers	MCC Technical and Data Lead		

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